

**Sutter County Health and Human Services Department (HHSD), Public Health Branch, Homeless Program Metrics**

**Better Way Shelter**

*Provides temporary shelter, case management, and housing navigation services to Sutter County residents ages 18+ experiencing homelessness*

Maximum capacity: **28** persons

Currently serving: **28** persons

Metric	Target Goal	Yearly Outcomes			Cumulative Metrics
		2019*	2020	2021	
Number of persons served	<b>112</b> persons per year	<b>19</b> persons	<b>97</b> persons	<b>116</b> persons	<b>232</b> persons served
Average length of program stay	Less than <b>90</b> days	<b>90.3</b> days	<b>55.8</b> days	<b>59.8</b> days	<b>60.6</b> days average length of stay
Number of persons permanently housed	<b>30</b> persons per year	<b>14</b> persons	<b>41</b> persons	<b>40</b> persons	<b>95</b> persons permanently housed
Percent of permanently housed clients who have retained housing (i.e., remained housed for at least 1 year)	<b>85%</b> of permanently housed clients	N/A	N/A	N/A	<b>86%</b> of permanently housed clients have retained housing

*Data Source: Housing Management and Information System (HMIS)*

*\*2019 only includes the time period from 9/19/2019 to 12/31/2019*

Additional Program Notes:

- In March 2020, maximum shelter capacity was reduced from 40 to 28 due to COVID-19 social distancing restrictions
- 112 persons per year goal is based on the current maximum capacity of 28 persons per 90 days
- Housing retention percentage is based on the date at which client was permanently housed and only includes those that were housed 1 year or longer; it is measured best as a cumulative outcome
- All yearly metrics are reflective of clients that ENTERED the project anytime from January 1st through December 31st of the respective year

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**Project Roomkey (PRK) Motel Program**

*Project Roomkey was established in March 2020 as part of the state's response to the COVID-19 pandemic. It provides non-congregate sheltering in motels for homeless individuals impacted by COVID-19 or highly vulnerable to severe disease from COVID-19.*

*The overall goal of Project Roomkey is to provide temporary, emergency shelter while also serving as a pathway to end clients' homelessness via permanent housing or linkage to appropriate services.*

Current capacity (PRK Isolation and Emergency Shelter combined): **10** rooms

PRK Program	Target Population	Metric	Yearly Outcomes		Cumulative Metrics	Currently Serving (12-31-2021)
			2020*	2021		
<b>PRK Isolation/Quarantine Shelter</b>	Homeless individuals who are COVID-19 positive (and not requiring hospitalization) or exposed to COVID-19	Number of persons served	<b>26</b> persons	<b>32</b> persons	<b>58</b> persons served	<b>1</b> person
		Average length of program stay	<b>10.5</b> days	<b>14.6</b> days	<b>12.8</b> days average length of stay	
		Number of persons permanently housed	<b>0</b> persons	<b>2</b> persons	<b>2</b> persons permanently housed	
		Number of persons who have been connected to a shelter with case management services	<b>17</b> persons	<b>25</b> persons	<b>42</b> persons connected	
<b>PRK Emergency Shelter</b>	Homeless individuals who have high-risk factors for severe disease from COVID-19, such as age (over 65 years old), chronic health conditions, and respiratory issues.	Number of persons served	<b>56</b> persons	<b>20</b> persons	<b>76</b> persons served	<b>2</b> persons
		Average length of program stay	<b>131.1</b> days	<b>21.9</b> days	<b>102.3</b> days average length of stay	
		Number of persons permanently housed	<b>23</b> persons	<b>6</b> persons	<b>29</b> persons permanently housed	
		Number of persons who have been connected to a shelter with case management services	<b>11</b> persons	<b>12</b> persons	<b>23</b> persons connected	

Data Source: Housing Management and Information System (HMIS)

\*2020 only includes the time period from 3/17/2020 to 12/31/2020

Additional Program Notes:

- Due to lack of staff capacity, the program prioritizes connecting clients to shelters or other housing services that have better capacity to address their housing needs
- Families (including young children) of those who are highly vulnerable to severe disease from COVID-19 are also housed in the PRK Emergency Shelter
- The PRK Isolation Shelter units also included 13 trailers located at the Yuba-Sutter Fairgrounds until February 22, 2021
- All yearly metrics are reflective of clients that ENTERED the project anytime from January 1st through December 31st of the respective year

Data updated as of 12/31/2021

**Sutter County Health and Human Services Department (HHSD), Public Health Branch, Homeless Program Metrics**

**Homeless to Housed (H2H) Motel Project**

*H2H was a temporary, pilot 90-day shelter program, approved on January 12, 2017, when inclement weather and the rising Feather River displaced individuals living on the river bottoms, resulting in the decision to implement an emergency services homeless relocation effort. H2H provided shelter via local motels, with 8 to 10 hotel rooms providing shelter to Sutter County residents 55 years of age and older and medically fragile.*

Metric	Target Goal	Yearly Outcomes				Cumulative Metrics
		2017*	2018	2019	2020*	
Number of persons served	<b>8 to 10</b> persons per year	<b>72</b> persons	<b>15</b> persons	<b>17</b> persons	<b>7</b> persons	<b>111</b> persons served
Average length of program stay	<b>90</b> days	<b>58.1</b> days	<b>67.8</b> days	<b>118.1</b> days	<b>39.6</b> days	<b>67.4</b> days average length of stay
Number of persons permanently housed	<b>5</b> persons per year	<b>24</b> persons	<b>6</b> persons	<b>8</b> persons	<b>3</b> persons	<b>41</b> persons permanently housed

Data Source: Housing Management and Information System (HMIS)

\*H2H program dates of operation: 1/12/2017 to 4/1/2020.

Additional Program Notes:

- Number of persons served at any time was dependent on funding and motel room availability
- All yearly metrics are reflective of clients that ENTERED the project anytime from January 1st through December 31st of the respective year

**Sutter County Health and Human Services Department (HHSD), Public Health Branch, Homeless Program Metrics**

**Harmony Village**

*Harmony Village is a permanent supportive housing project for low-income Sutter County individuals. The project prioritizes veterans, disabled and those 55 years of age and older. Sutter County HHS Homeless Services Program provides on-site case management support to those not receiving case management services from other providers, such as establishing primary care, IHSS support, budgeting, and assistance with basic life skills.*

Case manager to client ratio: 20 persons per case manager

Metric	Yearly Outcomes		Cumulative Outcomes	Currently Serving** (12-31-2021)
	2020*	2021		
Number of persons served by Sutter County HHS	13 persons	22 persons	35 persons served	32 persons
Average length of residency among persons served by Sutter County HHS	369.9 days	225.4 days	279.1 days average length of residency	

Data Sources: Housing Management and Information System (HMIS) and Persimmony

\*2020 only includes 12/01/2020 - 12/31/2020

\*\*This count includes all clients who are currently being provided case management services (regardless of when they moved into Harmony Village). Count as of December 31, 2021

Additional Program Notes:

- All metrics **ONLY** include clients who are receiving services from Sutter County Health & Human Services (HHS)
- Total capacity at Harmony Village is 62 units
- The following entities provide case management to the residents not receiving services from Sutter County HHS:
  - HUD-Veterans Affairs Supportive Housing (HUD-VASH)
  - Alta California Regional Center
- All yearly metrics are reflective of clients that ENTERED the project anytime from January 1st through December 31st of the respective year